



The Academy at Duntroon Highlands Cancellation Policy

Cancellation Timeline and Procedure

- Outside 48 Hours: A refund will be issued minus the 5% Stripe refund charge.
- Inside 48 Hours: At the discretion of the Coach
- Same day cancellations or no-shows result in a full forfeit of fees.

How to Cancel

- Outside 48 hours: Email, Call or text your [Golf Academy Coach](#)
- Inside 48 hours: Please send an email to the Coach or call the Golf Pro Shop at 705-445-3554 and they will immediately contact the Coach

Late Arrivals

- No Extensions: Lessons end at scheduled times.
- Missed Time: Lost minutes cannot be made up.

Weather Cancellations

- Academy Decisions: Coach determines weather related cancellations.
- Safety First: Lightning triggers immediate lesson suspension.
- Rain Policy: Lessons may continue during light rain.

Rescheduling

- Students will be responsible for any online re-booking