



The Academy at Duntroon Highlands Cancellation Policy

Cancellation Window

- Outside 48 Hours: Full refund will be issued.
- Inside 48 Hours: At the discretion of the Head Teaching Professional unless weather concerns come into play.

How to Cancel

- Online: Log into your student profile page to cancel outside 48 hours
- Email: Send notice to the Academy@duntroongolf.ca anytime.
- Phone: Call the Pro Shop directly anytime during business hours

Late Arrivals

- No Extensions: Lessons end at scheduled times.
- Missed Time: Lost minutes cannot be made up.

Weather Cancellations

- Academy Decisions: Head Teaching Professional determines weather related cancellations.
- Safety First: Lightning triggers immediate lesson suspension.
- Rain Policy: Lessons may continue during light rain.

Rescheduling

- Students will be responsible for any online re-booking

Note. All of the above may also be at the discretion of the Head Teaching Professional