

DUNTRON HIGHLANDS GOLF

OVERVIEW

Nestled on the Niagara Escarpment and near Collingwood and the Blue Mountains, Duntroon Highlands Golf Club acts as a gateway to Ontario's most popular four-season playground. The challenging par 71 course boasts Ontario's highest driving range and its tees are famous for their spectacular views of Georgian Bay.

The licensed clubhouse with lounge area and outdoor patio offers a relaxed atmosphere to enjoy après golf seven days a week. The clubhouse also hosts frequent tournaments and special events.

Since it first opened in 1986, the golf course has drawn an increasing number of golfers each year, becoming one of the most popular golf courses in the Collingwood and Blue Mountain region. Duntroon Highlands casual, friendly atmosphere has made it a favourite for golfers looking for a more adventurous course. It plans to continue expanding on this fun atmosphere with new experiences at the forefront of the resurging popularity of the game.

SERVING STAFF – Dining Room and Beverage Cart

Job Description

This is a front of house role that requires exceptional customer service skills. Servers are required to provide a friendly and professional food and beverage experience to guests in the clubhouse and on the golf course.

Responsibilities:

- Serves patrons with food and beverages in a positive and friendly manner.
- Provides information to help food and beverage selections.
- Presents ordered choices in a prompt and efficient manner.
- Maintains dining ambiance with an enthusiastic attitude.
- Protects establishment and patrons by adhering to sanitation, safety, and alcohol beverage control policies.
- Transmits orders to bar and kitchen by recording patrons' choices and identifying patrons' special dietary needs and special requests.
- Maintains table setting by removing courses as completed, replenishing utensils, refilling water glasses, and being alert to patron spills or other special needs.
- Obtains revenues by totaling charges, issuing bills, accepting payments, delivering bills and payments to host, and returning change or credit card and signature slip to patrons.
- Kitchen / food prep assistance when necessary.

May also be required to provide dishwashing support, vacuuming, sweeping, patio cleanup, restocking and food prep assistance.

Servers will also be asked to work tournaments, and other special events.

Position Requirements

Must be presentable and have exceptional customer service skills. Casual, banquet or fine-dining experience preferred, as well as knowledge of wines, local food and craft beer is an asset but not required. Smart Serve is required.

Education / Experience

High school diploma

Minimum of 3 years of serving experience

Mandatory Training (will be provided)

Smart Serve

Customer Service Training

Harassment Training

WHIMIS (if applicable)

Period of Employment

Seasonal

Must be flexible to work weekdays, weekends and holidays. Shifts can start as early as 7am.

\$16 - 18/hour + tips